

ORDERING PROCESS



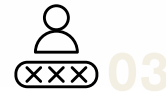
01 USER REGISTRATION

Sign up and access our platform with these easy steps.



02 ACTIVATION EMAIL

Activation email will be sent to your inbox. Please click on the provided link within the email to activate your account."



03 LOGGING IN

Entering your credentials on a website allows you to log in to your account and start shopping



04 PRODUCT SELECTION

Browse and select products. View product details, images, and prices.



05 SHOPPING CART

Add products to your cart. Review items in your cart and proceed to checkout



06 CUSTOMER INFORMATION

Enter shipping address. Provide billing information if different and include contact details.



07 PAYMENT

Select a payment method. (Prepayment or Paypal)
Review and confirm the total cost.



08 ORDER CONFIRMATION

Receive an email confirmation. Get an order number for reference.



09 CUSTOMER SUPPORT

Prepayment: Payment detail & invoice will be provided
PayPal: PayPal payment link will be provided for a quick payment.

**STEP 1
EMAIL RECEIVED**

Account activation SYNBONE

Thanks for creating an account on SYNBONE. Please follow the activation link to activate your account.
Activate your account
 Your password has been automatically generated: **Y7E#T0A2h5**
 If you haven't created an account on SYNBONE please ignore this email.
 If you cannot follow the link above please copy this url and paste it in your browser for: <https://synbone.eu5.email.zendesk.com/accounts/activate/5022727486-873089N/500887-AM6572327MAD9GGA-koofic/yas>

USER REGISTRATION

SYNBONE | Home | Products | About Us | Contact Us | My Account | My Cart | My Orders

SYNBONE

Log in

Register

Remember me

Log in

LOGGING IN

SYNBONE | Home | Products | About Us | Contact Us | My Account | My Cart | My Orders

SYNBONE

Log in

Register

Remember me

Log in

EMAIL NOT RECEIVED

please email our customer service at sales@synbone.com. They will provide temporary activation code

**STEP 2
PRODUCT SELECTION**

SYNBONE | Home | Products | About Us | Contact Us | My Account | My Cart | My Orders

SYNBONE

Refur medium right

Refur medium right

Refur medium right

SYNBONE | Home | Products | About Us | Contact Us | My Account | My Cart | My Orders

SYNBONE

FIND THE MODELS YOU NEED BY CATEGORY

Canine

Small Animal Medicine

Neurology

Equine

Small Animal Medicine

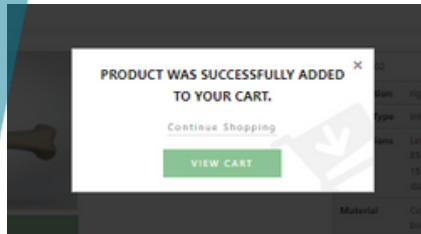
Equine

Canine

Equine

Feline

STEP 3 SHOPPING CART



SYNBONE | EPIDEMIOLOGICAL MODELS | PRODUCTS | SERVICES | COMPANY | NEWS | CONTACT US

ACCOUNTS and MANAGEMENT | BIODIVERSITY & SERVICES | Online Sales | EPIDEMIOLOGICAL MODELS | EPIDEMIOLOGICAL MODELS | EPIDEMIOLOGICAL MODELS

Search by keyword: Search by article no.

Go back to the other category [CONTINUE SHOPPING...](#)

ARTICLE NUMBER	PRODUCT	PRICE	QUANTITY	SUBTOTAL
10276120	Natural medium light	CHF 18.00	<input type="text" value="1"/>	CHF 18.00
10276130	Natural medium light	CHF 22.85	<input type="text" value="1"/>	CHF 22.85
102761	Natural medium light	CHF 19.90	<input type="text" value="1"/>	CHF 19.90

PRODUCT CODE:

Go back to category: [Tours in Switzerland](#)

Complementary Categories:
 Accessories and Replacements
 Biodiversity & Services
 EPIDEMIOLOGICAL MODELS

CART TOTALS

Subtotal: CHF 60.75

TOTAL: CHF 56.80

STEP 4 CUSTOMER INFORMATION

SYNBONE | EPIDEMIOLOGICAL MODELS | PRODUCTS | SERVICES | COMPANY | NEWS | CONTACT US

ACCOUNTS and MANAGEMENT | BIODIVERSITY & SERVICES | Online Sales | EPIDEMIOLOGICAL MODELS | EPIDEMIOLOGICAL MODELS | EPIDEMIOLOGICAL MODELS

Search by keyword: Search by article no.

Go back to the other category [CONTINUE SHOPPING...](#)

INVOICE DETAILS

Invoice information

Invoice no.:

Invoice date:

Invoice type:

Invoice status:

Invoice category:

Invoice description:

Invoice reference:

Invoice date:

Invoice status:

Invoice category:

Invoice description:

Invoice reference:

YOUR ORDER

Go back to the other category [CONTINUE SHOPPING...](#)

PRODUCT	SUBTOTAL
10276120	CHF 18.00
10276130	CHF 22.85
102761	CHF 19.90
Subtotal	CHF 60.75
Weight Costs	CHF 0.00
TOTAL	CHF 60.75

SYNBONE | EPIDEMIOLOGICAL MODELS | PRODUCTS | SERVICES | COMPANY | NEWS | CONTACT US

ACCOUNTS and MANAGEMENT | BIODIVERSITY & SERVICES | Online Sales | EPIDEMIOLOGICAL MODELS | EPIDEMIOLOGICAL MODELS | EPIDEMIOLOGICAL MODELS

Search by keyword: Search by article no.

Go back to the other category [CONTINUE SHOPPING...](#)

SHIP TO A DIFFERENT ADDRESS?

Shipping information

Shipping method:

Shipping date:

Shipping status:

Shipping category:

Shipping description:

Shipping reference:

Shipping date:

Shipping status:

Shipping category:

Shipping description:

Shipping reference:

STEP 5 PAYMENT

With your order, you agree to have read and understood our [Terms of Sale](#)

PRODUCT	SUBTOTAL
L02163.02 Femur medium right x 1	CHF 18.05
L02163.50 Femur medium right x 1	CHF 22.85
L02162 Femur medium right x 1	CHF 15.90
Subtotal	CHF 56.80
Freight Costs	CHF 40.00
TOTAL	CHF 96.80

Prepayment
SYNBONE will send you an invoice with payment details shortly

PayPal

Subscribe to our eNewsletter

AGREE TO PAY WITH PAYPAL

STEP 6 ORDER CONFIRMATION

SYNBONE eShop order

You've received the following order from Messli how:

eShop order number #NL P1148586

Product	Quantity	Price
1110 Tibia right	6	CHF 95.40
2420 Femur right proximal	5	CHF 76.25
Subtotal:		CHF 171.65
Freight Costs:		CHF 50.00
Total:		CHF 221.65

Preferred Delivery Date: 301023

Payment Method: Prepayment

Invoice address Shipping address

STEP 7 CUSTOMER SUPPORT

Thank you for your approval.
Enclosed **order confirmation SOR-006380** and **prepayment invoice SPI-001899** for your perusal.
You may proceed with payment by clicking [Paypal](https://www.paypal.com/invoice/p/#CZH52ZGORM8ZCZLQ) link provided below.
<https://www.paypal.com/invoice/p/#CZH52ZGORM8ZCZLQ>

We will use recipient details as below for this shipment.