

The SYNBONE-Group is an innovative & fast-growing company, in the field of surgical education, providing advanced anatomical models and simulators for education and surgical procedures. Our customers are representing medical device manufacturers, education institutes, universities, and hospitals in over 80 countries.

SYNBONE is seeking a detail-oriented Quality Control Technician to support quality assurance activities by conducting inspections and tests, ensuring compliance with standards, and maintaining accurate quality records for continuous improvement.

Quality Control Technician (Malaysia - Kulai, Johor)

Job Purpose

- Monitor, control, and continuously improve polyurethane (PU) manufacturing and assembly processes to ensure full compliance with product specifications, internal quality standards, and customer requirements as well as ISO standards.
- Define, document, and maintain detailed process descriptions, work instructions, and quality standards for all critical PU processing and assembly steps.
- Oversee and validate critical PU process parameters, including raw material preparation, mixing ratios, foaming behavior, curing conditions, and bonding processes to ensure product consistency and structural integrity.

Job Responsibilities

- Inspect incoming raw materials to ensure compliance with company quality standards.
- Verify supplier Certificates of Analysis (COA) or Certificates of Conformance (COC) for each lot and report any discrepancies.
- Monitor production and subcontract processes to ensure adherence to approved procedures and quality standards.
- Conduct inspections during production, including appearance, dimensional, and functional checks.
- Inspect finished products to verify compliance with quality standards.
- Identify and segregate non-conforming materials or products.
- Maintain accurate and complete records of all QC activities.
- Adhere to the company's Quality Management System (QMS) and Environmental Management System (EMS) policies.
- Ad-hoc as requested by Superior whenever arises.
- Comply to 5S as well as safety and health regulations.

Job Requirements

- Diploma or Bachelor's Degree in Engineering, Manufacturing, Materials Science, Polymer Science, or a related technical field.
- (Candidates with a Diploma and strong relevant experience are encouraged to apply.)
- Minimum 4–5 years of experience in a manufacturing environment; experience in polyurethane (PU), plastics processing, molding, or automotive/OEM industries is an advantage but not mandatory.
- Hands-on experience in quality control, quality assurance, or process control (e.g., QC Technician, Senior QC Inspector, or Process Technician).
- Basic knowledge of ISO 9001 or similar Quality Management Systems; practical experience is preferred over formal certification.
- Good communication skills in English and Bahasa Malaysia additional languages such as Mandarin, German or others are a plus.

Benefits & Others

- Offers an excellent insurance coverage.
- Internal and/or external trainings for further development.
- Work in an international environment.
- Assured fair performance-based remuneration, based on the grade of work and responsibility.

Application

Please email your covering letter and CV to jaymes.pang@synbone.com.

For further information please do not hesitate to contact Mr. Jaymes Pang.