

ORDERING PROCESS



01

USER REGISTRATION

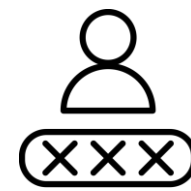
Sign up and access our platform with these easy steps.



02

ACTIVATION EMAIL

Activation email will be sent to your inbox. Please click on the provided link within the email to activate your account."



03

LOGGING IN

Entering your credentials on a website allows you to log in to your account and start shopping



04

PRODUCT SELECTION

Browse and select products. View product details, images, and prices.



05

SHOPPING CART

Add products to your cart. Review items in your cart and proceed to checkout



06

CUSTOMER INFORMATION

Enter shipping address. Provide billing information if different and include contact details.



07

PAYMENT

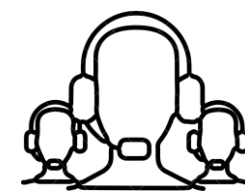
Select a payment method. (Prepayment or Paypal)
Review and confirm the total cost.



08

ORDER CONFIRMATION

Receive an email confirmation. Get an order number for reference.



09

CUSTOMER SUPPORT

Prepayment: Payment detail & invoice will be provided
PayPal: Pay securely with your PayPal account

ACCOUNT ACTIVATION

EMAIL RECEIVED

Account activation SYNBONE

Thanks for creating an account on SYNBONE. Please follow the activation link to activate your account:

[Activate your account](#)

Your password has been automatically generated: lY@X*1CdkZ0s

If you haven't created an account on SYNBONE please ignore this email.

If you cannot follow the link above please copy this url and paste it to your browser bar: [https://synbone-ws1.exigo.ch/online-catalogue/my-account/?activate=1622127496:SP\\$B0kNo1i1WM1.kMdgY2G/1NdzH0QCz&suffix=yes](https://synbone-ws1.exigo.ch/online-catalogue/my-account/?activate=1622127496:SP$B0kNo1i1WM1.kMdgY2G/1NdzH0QCz&suffix=yes)

EMAIL NOT RECEIVED

please email our customer service at sales@synbone.com.

They will provide temporary activation code

USER REGISTRATION

SYNBONE®
ORTHOPAEDIC MODELS - PRODUCTS - SERVICES - COMPANY - NEWS - CONTACT US

ACCESSORIES AND REPLACEMENTS - BIOMECHANICS & GENETICS - DIGITAL DATA - ORTHOPAEDIC MODELS - SURGICAL TRAINING MODELS - VETERINARY MODELS

Search by keyword Search by article no.

Login

Email address *

Password *

Lost your password?

☐ Remember me

LOG IN

Register

Registering for this site allows you to access your order status and history. Just fill in the fields below, and we'll get a new account set up for you in no time. We will only ask you for information necessary to make the purchase process faster and easier.

REGISTER

SYNBONE®
ORTHOPAEDIC MODELS - PRODUCTS - SERVICES - COMPANY - NEWS - CONTACT US

ACCESSORIES AND REPLACEMENTS - BIOMECHANICS & GENETICS - DIGITAL DATA - ORTHOPAEDIC MODELS - SURGICAL TRAINING MODELS - VETERINARY MODELS

Search by keyword Search by article no.

Login

Email address *

Password *

Lost your password?

☐ Remember me

LOG IN

Register

Registering for this site allows you to access your order status and history. Just fill in the fields below, and we'll get a new account set up for you in no time. We will only ask you for information necessary to make the purchase process faster and easier.

REGISTER

PRODUCT SELECTION

SYNBONE®
ORTHOPAEDIC MODELS - PRODUCTS - SERVICES - COMPANY - NEWS - CONTACT US

ACCESSORIES AND REPLACEMENTS - BIOMECHANICS & GENETICS - DIGITAL DATA - ORTHOPAEDIC MODELS - SURGICAL TRAINING MODELS - VETERINARY MODELS

Search by keyword Search by article no.

Online Catalogue / Orthopaedic Models / Trauma

Showing 1-24 of 438 results

Sort by Filters

Print Products (PDF)

1 2 3 4 16 17 18

Femur medium right
Right medium Femur with distal canal opening
CHF 70.90

ADD TO CART

LS2142

Orientation right

Model Type intact

Dimensions Length: 450mm, Condylar width: 85mm, Neck angle: 122°, Anteroposterior: 19°, Head diameter: 48mm, Canal diameter: 9.5mm

Material Cortical low density / soft cancellous bone

Delivery Ready to ship within 10 working days

Femur medium right
Right medium Femur with pre-drilled Ø 9.5 mm canal on distal side loaded
CHF 70.90

ADD TO CART

LS2142.S2

Orientation right

Model Type intact, pre-drilled canal

Dimensions Length: 450mm, Condylar width: 85mm, Neck angle: 122°, Anteroposterior: 19°, Head diameter: 48mm, Canal diameter: 9.5mm

Material Cortical low density / soft cancellous bone

Delivery Ready to ship within 15 working days

Femur medium right
Right medium Femur with pre-drilled Ø 16 mm canal on distal side loaded
CHF 71.80

ADD TO CART

LS2142.N0

Orientation right

Model Type intact, pre-drilled canal

Dimensions Length: 450mm, Condylar width: 85mm, Neck angle: 122°, Anteroposterior: 19°, Head diameter: 48mm, Canal diameter: 16mm

Material Cortical low density / soft cancellous bone

Delivery Ready to ship within 15 working days

SYNBONE®
ORTHOPAEDIC MODELS - PRODUCTS - SERVICES - COMPANY - NEWS - CONTACT US

FIND THE MODELS YOU NEED BY CATEGORY

CMF
Fracture
Maxilla
Mandible
Skull

Joint Reconstruction
Femur
HMC
Pelvis
Scapula
Tibia

Neurology
SAC
Spinal Motion System
Skull
Skull

SHOW MORE

Spine
Spine
Motion System
Cervical
Thoracic
Lumbar

Sports Medicine
Spine Motion Workstation
Spine Tension Workstation
Head Tension Workstation
Musculoskeletal Workstation

Trauma
Skull
Pelvis
Femur
Humerus
Radius
Ulna

SHOW MORE

Canine
Spine
Bowl/Jaw
Denture
Mandible
Pelvis

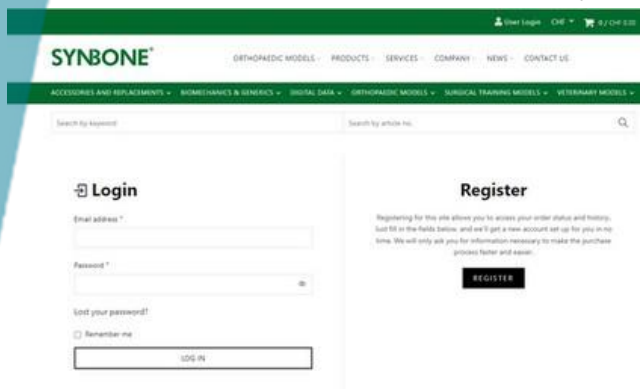
Equine
Humerus
Pelvis
Mandible
Radius

Feline
Femur
Humerus
Mandible
Radius
Tibia

SHOW MORE

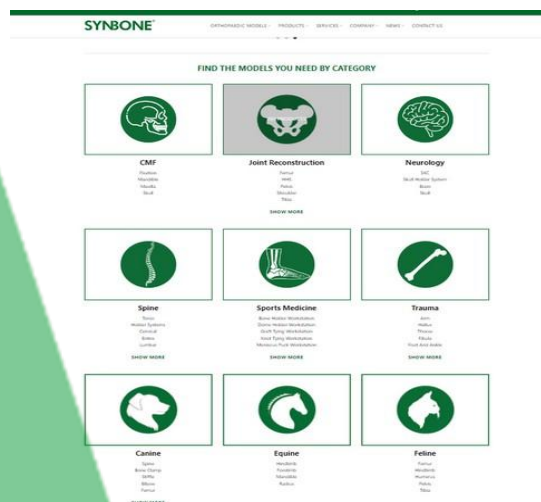
ONE TIME PASSCODE (OTP) OVER APPS

1. LOGGING IN

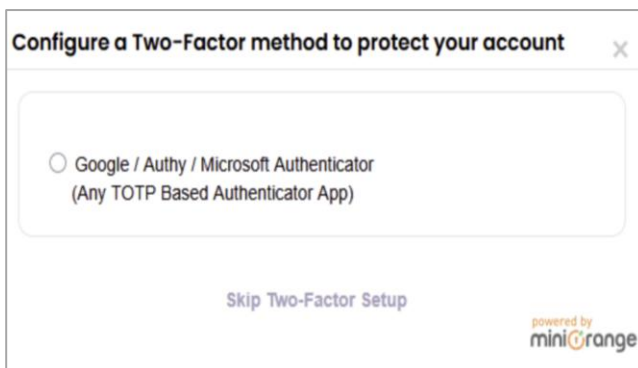


The image shows the SYNBONE website's login and registration interface. The 'Login' section on the left has fields for 'Email address *' and 'Password *', with a 'Log In' button below. The 'Register' section on the right has a 'REGISTER' button. The website header includes the SYNBONE logo and navigation links for products, services, and contact information.

7. PRODUCT SELECTION OVERVIEW



2. SELECT ONE TIME PASSCODE (OTP) OVER APPS



The image shows a modal window titled 'Configure a Two-Factor method to protect your account'. It contains a radio button selection for 'Google / Authy / Microsoft Authenticator (Any TOTP Based Authenticator App)'. Below the selection is a 'Skip Two-Factor Setup' link. The modal is powered by miniOrange.

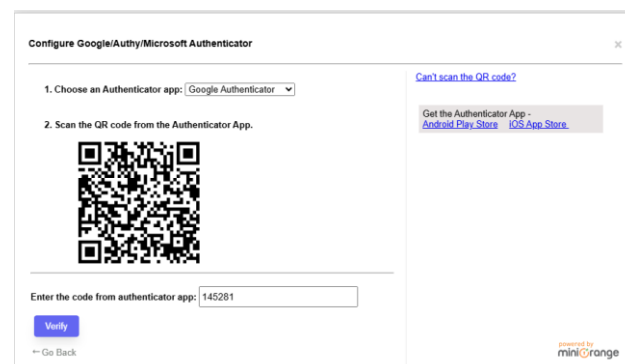
RE-SELECT MULTIPLE FACTOR AUTHENTICATOR (MFA)

If you like to change MFA mode, please email our customer service at sales@synbone.com for the help.

3. INSTALL MICROSOFT AUTHENTICATOR APPS



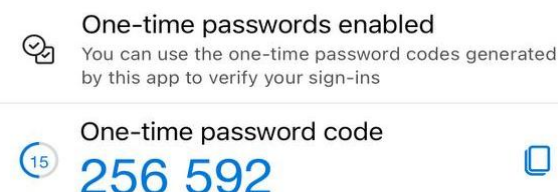
4. SCAN QR USING AUTHENTICATOR APPS



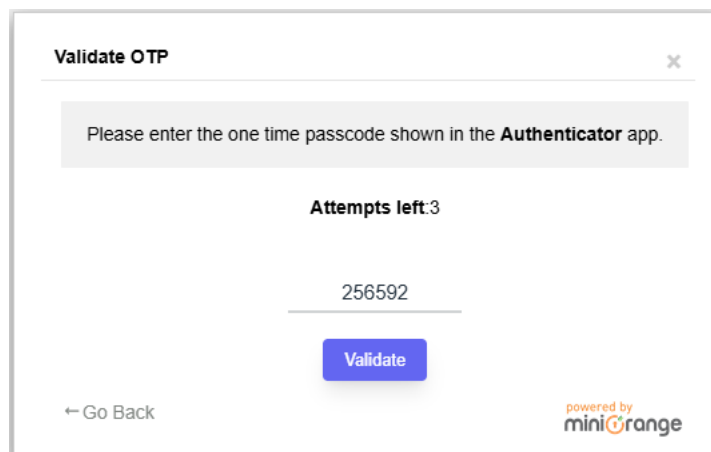
The image shows a modal window titled 'Configure Google/Authy/Microsoft Authenticator'. It contains a QR code for scanning. Below the QR code is a field to 'Enter the code from authenticator app:' with the value '145281'. A 'Verify' button is present. The modal is powered by miniOrange.

5. ONE-TIME CODE

WAYS TO SIGN IN OR VERIFY



6. OTP VALIDATION



The image shows a modal window titled 'Validate OTP'. It contains a text input field with the value '256592'. Below the input field is a 'Validate' button. The modal also shows 'Attempts left: 3' and a 'Go Back' link. The modal is powered by miniOrange.

FAQ – ACCOUNT PROBLEM SUPPORT

1. Account Activation

If email not received, please email our customer service at sales@synbone.com. They will provide temporary activation code.

2. What is MFA?

Multi Factor Authentication (MFA) is a security process where a user provides two or more different verification factors to gain access to an account or application. Instead of just relying on a password, which can be easily stolen or compromised. MFA adds multiple layers of protection to keep your data.

3. One time passcode (OTP) over Microsoft Authenticator Apps

If the passcode not received, please email our customer service at sales@synbone.com to reset the MFA mode options.

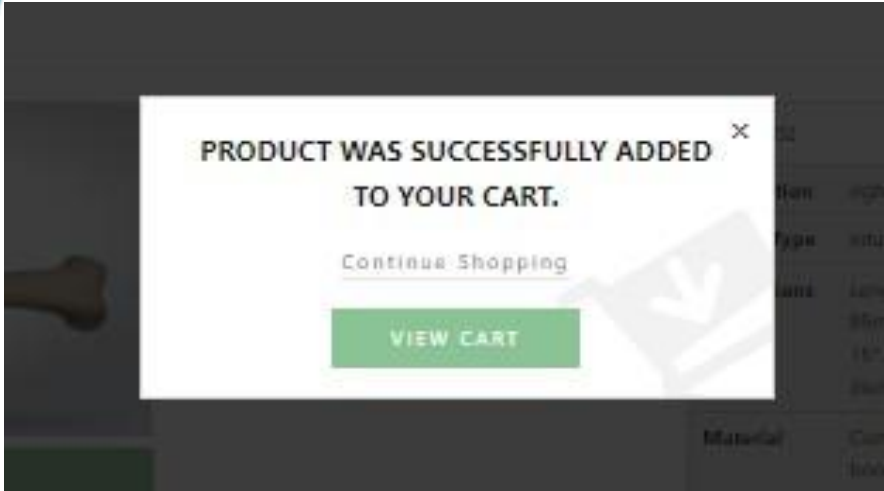
4. One time passcode (OTP) over personal email

If the passcode not received, please email our customer service at sales@synbone.com to reset the MFA mode options.

5. Lost Authenticator App or changed mobile phone.

If you have lost / uninstalled app or changed mobile phone, please email our customer service at sales@synbone.com to reset MFA mode options.

SHOPPING CART



SYNBONE®

PRODUCTS · SERVICES · COMPANY · EVENT · CONTACT US · USER GUIDE

ACCESSORIES AND REPLACEMENTS · BIOMECHANICS & GENERICS · DIGITAL DATA · ORTHOPAEDIC MODELS · SURGICAL TRAINING MODELS · VETERINARY MODELS

Search by keyword

Search by article no.

✓ Cart updated

Go back to the online catalogue

CONTINUE SHOPPING →

	ARTICLE NUMBER	PRODUCT	PRICE	QUANTITY	SUBTOTAL
●	LD2162.02	 Femur medium right	CHF 18.40	1	CHF 18.40
●	LD2162.50	 Femur medium right	CHF 23.30	1	CHF 23.30
●	LD2162	 Femur medium right	CHF 16.20	1	CHF 16.20

PROMO-CODE

APPLY PROMO-CODE

UPDATE CART

Go back to category:

Trauma femur

Complementary Categories:

Accessories and Replacements
Biomechanics & Generics
Orthopaedic Models

CART TOTALS

Subtotal

CHF 57.90

TOTAL

CHF 57.90

PROCEED TO CHECKOUT

CUSTOMER INFORMATION

SYNBONE®

PRODUCTS · SERVICES · COMPANY · EVENT · CONTACT US · USER GUIDE

ACCESSORIES AND REPLACEMENTS · BIOMECHANICS & GENERICS · DIGITAL DATA · ORTHOPAEDIC MODELS · SURGICAL TRAINING MODELS · VETERINARY MODELS

Search by keyword

Search by article no.

Have a PROMO-CODE? Click here to enter your PROMO-CODE

INVOICE DETAILS

Ship to a different address

Title (optional)

Mrs

First name *

Alfred

Last name *

Reis

Company name *

syndrome

Street address *

Testing

Testing

Postcode / ZIP *

10110

Town / City *

London

Country / Region *

Malaysia

State / County *

London

Phone *

0163443024

Email address *

max@syndrome.com

Confirmation Email *

max@syndrome.com

YOUR ORDER

With your order you agree to have read and understood our Terms of Use

PRODUCT	SUBTOTAL
LD2162.02 Femur medium right x 1	CHF 18.40
LD2162.50 Femur medium right x 1	CHF 23.30
LD2162 Femur medium right x 1	CHF 16.20
Subtotal	CHF 57.90
Freight Costs	CHF 0.00
TOTAL	CHF 57.90

Payment

SYNBONE will send you an invoice with payment details shortly

PayPal

Subscribe to our newsletter

AGREE TO PAY WITH PAYPAL

SYNBONE®

PRODUCTS · SERVICES · COMPANY · EVENT · CONTACT US · USER GUIDE

SHIP TO A DIFFERENT ADDRESS?

Shipping with a different address

Title (optional)

Mrs

First name *

Alfred

Last name *

Reis

Company name (optional)

syndrome

Street address *

Testing

Testing

Postcode / ZIP *

10110

Town / City *

London

Country / Region *

Malaysia

State / County *

London

Phone *

0163443024

Email Address *

max@syndrome.com

Order notes (optional)

Notes about your order, e.g. special notes for delivery.

Preferred Delivery Date *

PAYMENT STAGES

1 PREPAYMENT

☒ Prepayment

SYNBONE will send you an invoice with payment details shortly

☐ PayPal

☐ Subscribe to our eNewsletter

AGREE TO PAY WITH PREPAYMENT



SYNBONE®

PRODUCTS · SERVICES · COMPANY · EVENT · CONTACT US · USER GUIDE

ACCESSORIES AND REPLACEMENTS · BIOMECHANICS & GENERICS · DIGITAL DATA · ORTHOPAEDIC MODELS · SURGICAL TRAINING MODELS · VETERINARY M

Search by keyword

Search by article no.

Thank you. Your order has been received.

Order number:

Date:

Email:

Total:

Payment method:

NLP1148972

06-02-2024

messi.hew@synbone.com

CHF 44.45

PayPal

ORDER DETAILS

PRODUCT	TOTAL
PR1104 Generic block Ball® x 1	CHF 4.45
SUBTOTAL:	CHF 4.45
FREIGHT COSTS:	CHF 40.00
TOTAL:	CHF 44.45

ORDER AGAIN

Invoice address

Shipping address

Mrs. Messi hew
synbone

Mrs. Messi hew
synbone

2 PAYPAL

☐ Prepayment

☒ PayPal

Pay via PayPal.

☐ Subscribe to our eNewsletter

PayPal



MH

44.45 CHF

Change

Testing, Testing, TESTING johor bahru, JHR

Pay with

Citi Simplicity Platinum Visa Card

RM255.84 MYR

☐ Make this my preferred way to pay

PayPal's conversion rate: 1 MYR = 0.17374 CHF
[See currency options](#)

+ Add credit or debit card

Complete Purchase

PayPal Pte. Ltd. is (i) regulated as an e-money issuer by Bank Negara Malaysia and (ii) licensed by the Monetary Authority of Singapore as a Major Payment Institution under the Payment Services Act 2019.

[Cancel and return to SYNBONE](#)

ORDER CONFIRMATION

1 PREPAYMENT

SYNBONE eShop order

You've received the following order from Messi hew:

eShop order number #NLP1148955

Product	Quantity	Price
LD2162.02 Femur medium right	1	CHF 18.40
LD2162.50 Femur medium right	1	CHF 23.30
LD2162 Femur medium right	1	CHF 16.20
Subtotal:		CHF 57.90
Freight Costs:		CHF 40.00
Total:		CHF 97.90

Preferred Delivery Date: 10-02-2024

Payment Method: Prepayment

2 PAYPAL

Payment received

Hi there. Thank you! We have successfully received your payment for order NLP1148972. Your order is now being processed.

Messi hew (messi.hew@synbone.com) created an order in SYNBONE eShop.

SYNBONE will send you the order confirmation with the payment details shortly

eShop order number #NLP1148972

Product	Quantity	Price
PR1104 Generic block 8x8x8	1	CHF 4.45
Subtotal:		CHF 4.45
Freight Costs:		CHF 40.00
Total:		CHF 44.45

Preferred Delivery Date: 07022024

Payment Method: PayPal

CUSTOMER SUPPORT
PREPAYMENT INVOICE

To: [Redacted]
[Redacted]
[Redacted]
South Korea

Prepayment Invoice SPI-002098

Order No. SOR-006982

Item	Article	Description	COO	QTY	UOM	Unit Price (CHF)	Disc. %	VAT Identifier	VAT %	Amount (CHF)
		Customer prepayment 8.1%		1		1,888.50				1,888.50
		Customer prepayment 8.1%		1		274.00				274.00
		Customer prepayment 8.1%		1		583.50				583.50
		Customer prepayment 8.1%		1		508.50				508.50
Total CHF Excl. VAT										3,254.50
VAT Amount										0.00
Total CHF Incl. VAT										3,254.50
TOTAL CHF THREE THOUSAND TWO HUNDRED FIFTY FOUR AND FIFTY CENTS ONLY.										

Prepayment in % : 100

For following order :

IFG-000008	0066	Generic bone cut	MY	30	PCS	24.15				724.50
IFG-000022	0067.02	Generic bone w/ encapsulated oblique fracture	MY	30	PCS	38.80				1,164.00
IFX-020045	6012	Ulna right fractured	MY	30	PCS	16.95				508.50
IFB-040040	LD1149-01	Tibia right distal closed	MY	30	PCS	19.45				583.50

SYNBONE AG
Tardisstrasse 199 7205 Zizers Switzerland
Phone +41 81 300 02 80
sales@synbone.com - www.synbone.com
Co. Reg. No.: CHE-106.247.580
VAT ID No.: CHE-106.247.580 | DE344948777

Page 1 of 2
Document Date : 05 February 2024
Customer No : CUS-022410
Cust.Contact :
Cust. VAT ID No.:
Your Reference : SYN5544
Sales Person : [Redacted]
Contact Person : [Redacted]

THANK YOU